

To: Franklin Residents

From: Brian Sullivan, Director

RE: Letter from American Water Resources

Date: December 17, 2015

City staff has received a letter from a company named: American Water Resources (1025 Laurel Oak Road, Voorhees N.J. 08043). They are advising us of their intent to send out a mailing to all residents in Franklin, NH relative to each property owner's responsibility to maintain their water service pipe line from the curb stop located at the City property line to your building.

Although this is true under City Code, this company has nothing to do with the City with respect to having authorization of enforcing City Ordinances, nor are we associated with them in any way. Furthermore the City has not contracted with them or instructed them to send out such a notice.

If such a leak should ever be discovered on your property or if your service line fails you would be contacted by the City Water Department or you should report the leak to the Franklin Water Department at 603-934-4103.

The intent of this company appears to be motivated towards attempting to sell you an insurance policy that you would pay to them if such a failure ever occurred. I would disregard the letter.

Again, the City does not require such insurance, nor is American Water Resources endorsed by the City Water Department and I just wanted to make residents aware of this potential letter.