



# CITY OF FRANKLIN, NH

## 2021 Residential Curbside Solid Waste Services Guide

This Service Guide contains important dates and collection information, please read and keep this information.

## Welcome Pinard Waste Systems!

The City of Franklin is excited to introduce our new partner for curbside collection of trash, Pinard Waste Systems. Pinard took over collection responsibilities effective September 3rd, 2020. Your collection program and schedule will remain the same, but please take a moment to review this document for important information regarding collection guidelines and company contact information.



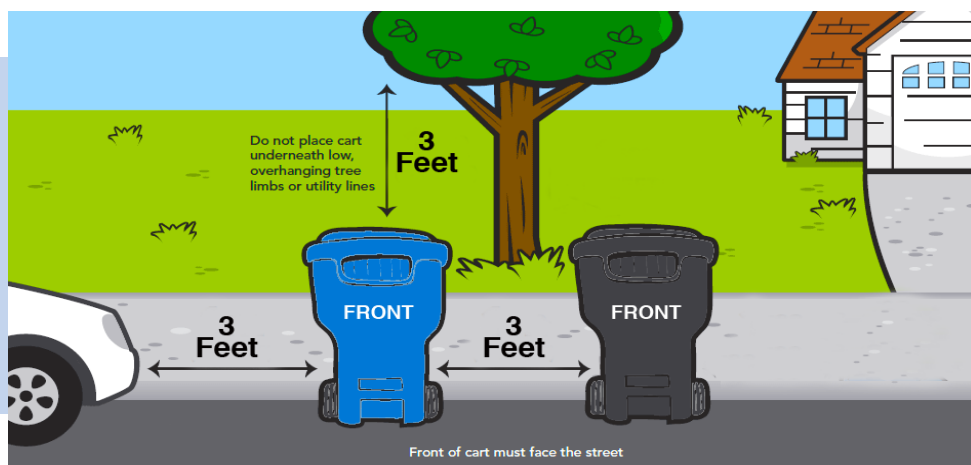
The curbside mandatory recycling program remains on hold. **Everyone is encouraged to bring recyclables directly to the transfer station.** Please note, both trash and recycling barrels will be picked up from the same refuse vehicle at the same time.

### Questions About Your Collection?

call: (800) 675-7933, ext 8002

email: [CustomerService@PinardWaste.com](mailto:CustomerService@PinardWaste.com)

THIS ILLUSTRATION SHOWS THE PROPER PLACEMENT OF CARTS. PLEASE NOTE THAT CARTS MUST BE PLACED AT LEAST 3 FEET AWAY FROM OTHER EACH OTHER, AND OBJECTS SUCH AS CARS MAILBOXES & TELEPHONE POLES.



# COLLECTION GUIDELINES

To ensure safe and reliable collection of your curbside trash, it is important that all residents follow the procedures and guidelines listed below. If you ever have questions about your collection, please call Pinard Waste Systems at (603) 623-7933 or text / email [customerservice@pinardwaste.com](mailto:customerservice@pinardwaste.com).

## POLICIES & PROCEDURES

- Although Pinard Waste Systems will typically make collections at approximately the same time each week, occasionally circumstances occur causing us to alter our schedule, resulting in earlier collections. In order to avoid missing your collection, **materials must be placed at curbside prior to 6:45 am** on your scheduled collection day.
- The mandatory curbside recycling program in Franklin is currently on hold; recyclables may either be brought to the transfer station for processing, or placed in with your trash.
- All material must be bagged within the cart.

## MATERIALS REQUIRING SPECIAL HANDLING

- Special arrangements and surcharges are required for any materials that require special handling, which are not included with the weekly collection. These items include:

- tires
- bulky / heavy items of any type
- liquid waste of any type
- construction / demolition materials
- hazardous / toxic substances
- ashes
- electronics (tv's, stereos, monitors, etc.)
- fluorescent light bulbs

**\*\* Sharp objects** (needles, razor blades, broken glass, etc.): Pinard Waste Systems will collect these items along with your scheduled collection. However, per New Hampshire rule, they must be placed in a rigid, puncture-resistant, sealed container, such as a laundry detergent bottle, and placed in with the regular trash, not the recycling. \*\*

- NH RSA 149-M:15 and 16 mandate that leaf and yard waste must be composted and may not be disposed of in the waste stream. In order to comply with this statute, the following items must also be handled separately, and therefore also require special arrangements and surcharges:

- leaves
- lawn rakings
- brush

## HOLIDAYS

- If your collection day happens to fall on a federal holiday, your trash and recycling will be picked up the next day. This includes the Friday after Thanksgiving. If, for any reason, your container(s) are not picked up (unless they are tagged with a courtesy notice) leave them out and they will be picked up the next day.

- New Year's Day
- 4th of July
- Thanksgiving
- Christmas Day
- Memorial Day
- Labor Day
- Day after Thanksgiving



**PINARD**  
**WASTE SYSTEMS**  
commercial • industrial • residential • municipal

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You can also visit [www.PinardWaste.com](http://www.PinardWaste.com) for updated Franklin Program information.

# COLLECTION SCHEDULE

## ROUTE 1: MONDAY — WEST SIDE

**Public Ways:** Anderson Avenue, Apple Farm Road, Bennett Brook Road, Bond Street, Call Road, Carr Street, Carver Street, Chance Pond Road, Circle Drive, Colby Avenue, Daniel Webster Drive, Dana Court, Depot Street, Easy Street, Esker Drive, Fair Street, Finch Drive, Flaghole Road, Gerrish Street, Gilman Street, Glen Falls Road, Griffin Road, Hemlock Drive, Hill Road, Hutchinson Street, Kidder Avenue, Lake Avenue, Lake Shore Drive, Lark Street, Lawndale Avenue, Lawson Avenue, Laxon Avenue, Ledgeview Drive, Lincoln Street, Morrill Court, Nelson Street, North Main Street, North Road, Old South Main Street, Oriole Street, Pasture Drive, Pemigewassett Street, Pine Colony Road, Pinecrest Circle, Profile Drive, Range Road, Robin Street, Salisbury Road, Sand Hill Road, Smiling Hill, Road, Smith Hill Road, South Main Street, Sterling Drive, Sturtevant Street, Summit Street, Thunder Road, Timberland Drive, Upland Drive, Valley Street, Webster Avenue, Webster Lake Road, Wells Street.

**Private Ways:** Arna Lane (pick up on Webster Avenue); Black Hill Lane (pick up on Thunder Road); Doucette Drive (pick up on South Main St); Garneau Road (pick up on Carr St); Kenrick Farm Road (pick up on South Main St); Kimball Street (pick up on Lawndale Avenue); Log Cabin Road (pick up on Webster Lake Road); Mullavey Way (pick up on South Main Street); North Shore Lane (pick up on Lake Shore Dr); Prescott Lane (pick up on Lincoln St); Ridge Farm Road (pick up on Lake Shore Dr); Rock Farm Road (pick up on Lake Shore Dr); Rudolph Lane (pick up on North Main St); Sophie Lane (pick up on South Main St); Swallow Hill Road (pick up on Apple Farm Road); Vine Street (pick up on Lincoln Street); Woody Lane (pick up on Kidder Ave).

## ROUTE 2: WEDNESDAY — CENTRAL & SOUTH

**Public Ways:** Auburn Street, Ayles Ct., Baldwin Street, Beech Street, Birch Drive, Central Street, Church Street, Cricket Hill Way, Cross Mill Road, Daniell Point Road, Davis Street, East High Street, Edgewood Street, Edmunds Street, Elkins Street, Elm Street, Evergreen Avenue, Fairway Drive, Ferncliff Drive, Franklin Street, Gile Road, Grove Street, Heath Road, Highland Avenue, Ladybug Lane, Lancaster Street, Leach Avenue, Munroe Street, Myrtle Avenue, Oak Street, Orchard Street, Pine Street, Pleasant Street, Poplar Street, Prospect Street, River Street, Russell Street, School Street, Shaw Road, Sky Meadow Lane, Spring Street, Stone Avenue, Terrace Road, View Street, West High Street, Wilderness Avenue, Winnepesaukee Street, Woodridge Road.

**Private Ways:** Daniell Street (pick up on Woodridge Road); Evans Court (pick up on Elkins Street); Flanders Court (pick up on Franklin Street); Jason Street (pick up on Prospect Street); Kelly Road (pick up on Prospect Street); King Street (pick up on Pleasant Street); Outback Court (pick up on Terrace Road).

## ROUTE 3: FRIDAY — NORTH

**Public Ways:** Adams Avenue, Aiken Avenue, Babbitt Road, Beaton Street, Calef Hill Road, Canal Street, Charles Street, Cheney Street, Chestnut Street, Circuit Street, Clark Street, Constitution Avenue, Cross Street, Dearborn Street, Duffy Street, East Bow Street, Edwards Street, Forrest Street, Frances Street, Freedom Drive, Gile Pond Road, Glory Avenue, Hampshire Drive, Hideaway Lane, Hillary Drive, Hunt Street, Independence Avenue, Jeanette Street, Kendall Street, Liberty Avenue, Madeline Street, Madison Street, Maple Square, Mark Road, Meadowood Drive, North Sulloway Street, New Boston Road, New Hampton Road, Park Street, Patriot Avenue, Peabody Place, Pearl Street, Proctor Street, Robert Street, Rowell Drive, Sanborn Street, Sanger Street, South Sulloway Street, Thompson Park, Victory Drive, Ward Hill Road, Washington Avenue, West Bow Street, Woodbine Drive, Woodrow Avenue.

**Private Ways:** Lepage Rd (pick up on New Hampton Rd); Pemi Shore Lane (pick up on New Hampton Rd); Riverview Dr (pick up on Victory Dr); Shannon Road (pick up on Sanborn Street); Tower Street (pick up on Victory Drive); Waverly Street (pick up on New Hampton Road); Wyatt Court (pick up on Sanborn Street).