

# Transit System Map Bus Schedules Rider Guide

FREE public transportation in Concord, New Hampshire, and surrounding communities.

Where will you go today?

Includes the new Concord-Laonia Connector

Effective November 2023



603-225-1989  
concordareatransit.com

Concord Area Transit provides **FREE** public transportation for Concord, New Hampshire, and surrounding communities.

Whether you're going to work, school, shopping or just out for fun, use this guide to learn where the bus can take you.

### Plan Your Trip

Use the map and schedules to find your route, bus stop and pickup time. Call CAT at 603-225-1989 for help planning your trip, or use Google Maps on your phone or computer to plan your trip.

### Catch Your Bus

CAT buses pick up and drop off only at signed bus stops. All bus stop locations are shown on the map. Arrive at your stop a few minutes early. As the bus approaches, you'll see the route name in the electronic sign above the driver. Signal to the driver so they know you'd like to board.



### Signal Your Stop

About a block before your stop, let the driver know you want to get off. Pull the cord, press the tape or just tell the driver your stop is coming up.

### Accessibility

All CAT buses are wheelchair accessible via lifts or ramps. Once on board, the transit driver will secure your wheelchair or scooter.



### Bikes on the Bus

All CAT buses are equipped with bike racks. Ride your bike to the bus stop and then take it along for easy access to your destination.



### Rules of the Road

For everyone's comfort and safety, please:

- No food or drink on the bus.
- No smoking on the bus.
- Mobility devices (wheelchairs and scooters) are required to be secured by the driver.
- Use headphones when listening to audio.
- Unruly passengers will not be transported.

For more information, please visit [concordareatransit.com](http://concordareatransit.com).

### Title VI

CAPBM Transportation Services operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the CAPBM Transportation Services. For more information on the CAPBM Transportation Services' civil rights program, the procedures to file a complaint, or to file a complaint, please contact Cindy Yanski at 603-225-1989 ext. 1210, (TTY 800-735-2964); email [cyanski@capbm.org](mailto:cyanski@capbm.org); or visit our administrative office at 2 Industrial Park Dr., Concord, NH 03301. For more information, visit [www.concordareatransit.com](http://www.concordareatransit.com). For transportation-related Title VI matters, a complaint may also be filed directly with the New Hampshire Department of Transportation, Attn: Shannon Aiton, Title VI Coordinator, PO Box 483, 7 Hazen Drive Concord, NH 03302-0483; 603-271-2467; TTY: 800-735-2964; [titlevi@dot.nh.gov](mailto:titlevi@dot.nh.gov). Federal Transit Administration, Office of Civil Rights, Attention: Complaint Team, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590. If information is needed in another language, contact Cindy Yanski at 603-225-1989 ext. 1210, (TTY 800-735-2964); email [cyanski@capbm.org](mailto:cyanski@capbm.org).

### Plan your trip with Google Maps.

Just put in your start point and destination, then click on the transit icon to get detailed CAT route and schedule information.

Learn more at [concordareatransit.com](http://concordareatransit.com)



### Service Alerts

Stay up to date for Service Alerts at [concordareatransit.com/service-alerts](http://concordareatransit.com/service-alerts) and on our Facebook page at @CAPBMTransit

### Travel Training

If you'd like to learn more about using CAT and MST services, we offer travel training programs. Call our Travel Trainer at 603-225-1989 to learn more.

### Ridesharing

NH Rideshare provides Rideshare information and matching. Visit [www.commutesmartnh.org](http://www.commutesmartnh.org) to get started.

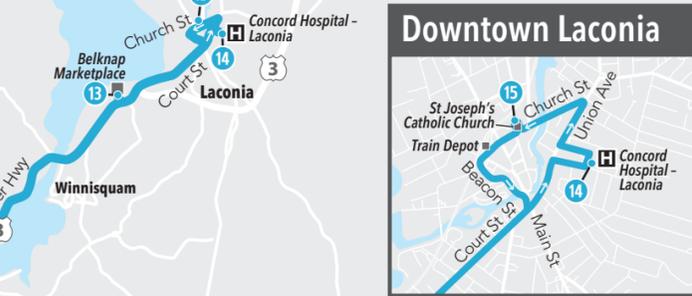
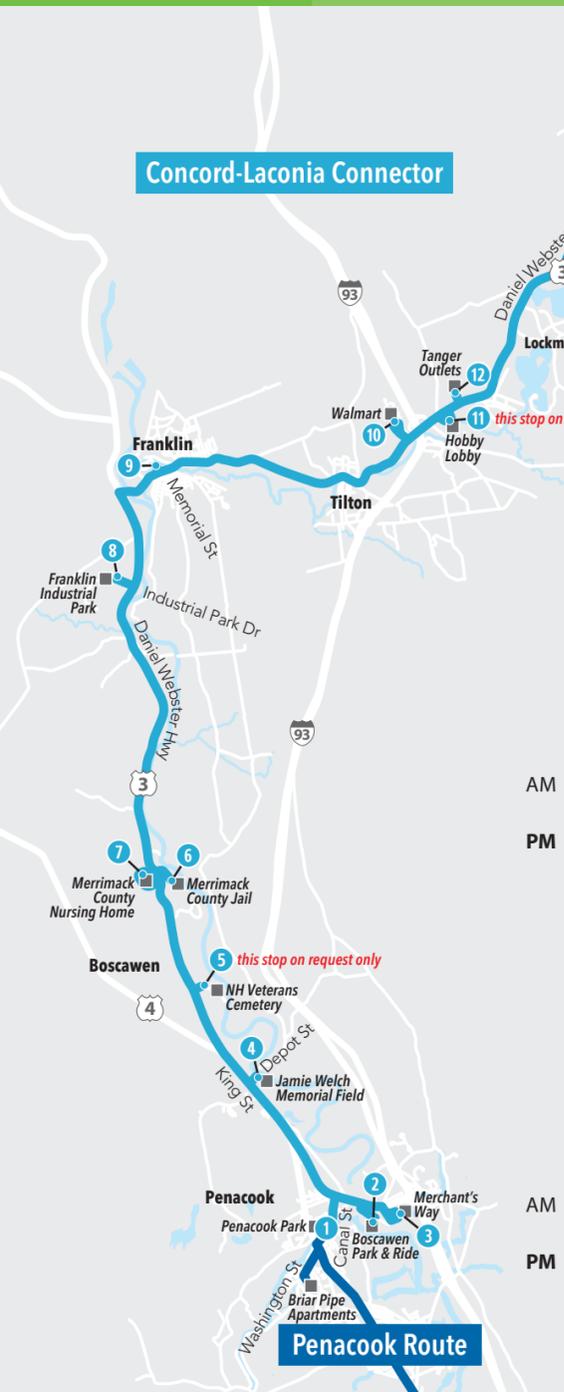
### Need help?

Call the Mobility Manager with your transportation questions at 603-225-1989. The Mobility Manager is knowledgeable about many transportation options in the region.

Concord Area Transit  
PO Box 1016,  
Concord, NH 03302-1016

603-225-1989 [concordareatransit.com](http://concordareatransit.com)

A service of



## Concord-Laonia Connector

		Monday-Friday Northbound																	
		Concord	Penacook			Boscawen			Franklin		Tilton		Laonia						
	Stop	Eagle Square	NH Correctional Facility	Fisherville Rd & Cremin St	Penacook Park	Boscawen Park & Ride	Merchants Way	King St. & Depot St. Boscawen	NH Veteran's Cemetery*	Merrimack County Jail	Merrimack County Nursing Home	Franklin Industrial Park	Memorial St. downtown Franklin	Walmart - Tilton	Hobby Lobby Tilton*	Tanger Outlets Tilton	Belknap Marketplace	Concord Hospital - Laonia	Church St. Parking - Dwnntn Laonia
AM		5:45	5:52	5:58	6:03	6:06	6:09	6:15	*6:18	6:23	6:28	6:35	6:42	6:55	*6:57	7:03	7:18	7:26	7:31
PM					12:29	12:32	12:40	12:46	*12:49	12:54	12:59	1:06	1:13	1:26	*1:33	1:41	1:56	2:04	2:20
					4:00	4:03	4:06	4:12	*4:15	4:20	4:25	4:32	4:39	4:52	*4:59	5:14	5:29	5:37	5:42

\* these stops on request only. To be dropped off, ask driver. To be picked up, call CAT at 603-225-1989.

		Monday-Friday Southbound																		
		Laonia	Tilton	Franklin	Boscawen	Penacook	Concord													
	Stop	Concord Hospital - Laonia	Church St. Parking - Dwnntn Laonia	Belknap Marketplace	Tanger Outlets Tilton	Hobby Lobby Tilton*	Walmart - Tilton	Memorial St. downtown Franklin	Franklin Industrial Park	Merrimack County Nursing Home	Merrimack County Jail	NH Veteran's Cemetery*	King St. & Depot St. Boscawen	Boscawen Park & Ride	Merchants Way	Penacook Park	Fisherville Rd & Cremin St	NH Correctional Facility	State House	
AM		7:26	7:31	7:39	7:54	*7:59	8:06	8:19	8:26	8:33	8:38	*8:43	8:46	8:49	8:55	9:01				
PM		2:04	2:20	2:28	2:48	*2:53	3:00	3:13	3:20	3:27	3:32	*3:37	3:41	3:44	3:54	4:00				
		5:37	5:42	5:50	6:05	*6:10	6:17	6:30	6:37	6:44	6:49	*6:54	6:57	7:00	7:03	7:09	7:14	7:20	7:27	

\* these stops on request only. To be dropped off, ask driver. To be picked up, call CAT at 603-225-1989.

## Transportation for Seniors and Persons with Disabilities



Origin-to-destination transportation is provided to persons with disabilities and seniors in the greater Concord area, as well as communities throughout Belknap and Merrimack Counties. Service is by advance reservation and vehicles are wheelchair accessible.

For more information about eligibility, call the CAT office at 603-225-1989 (TTY Relay 7-1-1) or for TTY 1-800-735-2964.

### CAT ADA Paratransit 603-225-1989

- Reservations at least 24 hours in advance
- For persons with disabilities who are unable to use fixed-route bus service and are eligible under the Americans with Disabilities Act (ADA) guidelines.
  - Serves locations within 3/4 mile of a CAT bus route; same hours as CAT fixed-route services.

### CAT Senior Bus 603-225-1989

- Reservations 7 days in advance up to 2:30pm the day before
- For seniors (60+) in the Greater Concord Area.
  - Operates 8am to 3pm. Serves Concord on Mon, Wed, Fri; towns north of Concord on Tues; towns south of Concord on Thurs.

### Mid-State Transit 603-225-1989

- Reservations 7 days in advance up to 2:30pm the day before
- For seniors (60+) and persons with disabilities outside of the Concord area.
  - M-F 8:30am to 3pm. Serves different towns on different days - call to learn about service in your area.

# Penacook Route

## Monday - Friday

	Southbound to downtown					Northbound from downtown					
	Penacook Park	Briar Pipe Apartments	Fisherville Rd & Cremin St	NH Correctional Facility	State House	Concord Hospital	Eagle Square	NH Correctional Facility	Fisherville Rd & Cremin St	Penacook Park	Briar Pipe Apartments
	5	6	4	3	1	2	1	3	4	5	6
AM					6:20	6:27	6:40	6:47	6:53		6:59
	#	6:59	7:03	7:09	7:16	7:26	7:41	7:48	7:54	#	8:00
	#	8:00	8:04	8:10	8:17	8:27	8:42	8:49	8:55	9:01	9:03
	9:01	9:03	9:05	9:11	9:18-9:38*	9:48	10:03	10:10	10:16	#	10:22
	#	10:22	10:26	10:32	10:39	10:49	11:04	11:12	11:18	#	11:24
	#	11:24	11:28	11:34	11:44	11:54	12:09	12:17	12:23	12:29	12:31
PM	12:29	12:31	12:33	12:39	12:49	12:59	1:14	1:22	1:28	#	1:34
	#	1:34	1:38	1:44	1:54	2:04	2:19	2:27	2:33	#	2:39
	#	2:39	2:43	2:49	2:59-3:15*	3:25	3:40	3:48	3:54	4:00	4:02
	4:00	4:02	4:04	4:10	4:20	4:30	4:45	4:53	4:58	#	5:04
	#	5:04	5:08	5:14	5:24	5:34	5:44	5:52	5:58	#	6:06
	#	6:06	6:10	6:16	6:26						

\* bus arrives at first time shown; departs at second time shown.  
# these stops on request only. To be dropped off, ask driver. To be picked up, call 603-225-1989.

# Crosstown Route

## Monday - Friday

	Westbound to downtown						Eastbound from downtown							
	Industrial Park Dr	Airport Rd & Quincy St	Everett Arena	Market Basket Fort Eddy Rd	NHTI	Commercial St at Horseshoe Pond	State House	Clinton St District Court	South Fruit St	Eagle Square	Commercial St at Horseshoe Pond	NHTI	Market Basket Fort Eddy Rd	Industrial Park Dr
	11	12	13	10	9	8	1	6	7	1	8	9	10	11
AM	5:50	5:55	5:58	6:01	6:05	6:08	6:15	6:20	6:24	6:31	6:37	6:40	6:44	6:51
	6:51	6:56	6:59	7:02	7:06	7:09	7:15	7:20	7:24	7:31	7:37	7:40	7:44	7:51
	7:51	7:56	7:59	8:02	8:06	8:09	8:15	8:20	8:24	8:31	8:37	8:40	8:44	8:51
	8:51	8:56	8:59	9:02	9:06	9:09	9:15-9:35*	9:40	9:44	9:51	9:57	10:00	10:04	10:11
	10:11	10:16	10:19	10:22	10:26	10:29	10:35	10:41	10:45	10:52	10:58	11:01	11:05	11:12
	11:12	11:17	11:20	11:23	11:27	11:30	11:36	11:42	11:46	11:53-11:55*	12:01	12:04	12:08	12:15
PM	12:15	12:20	12:23	12:26	12:30	12:33	12:39	12:45	12:49	12:56	1:02	1:05	1:09	1:16
	1:16	1:21	1:24	1:27	1:31	1:34	1:40	1:46	1:50	1:57	2:03	2:06	2:10	2:17
	2:19	2:24	2:27	2:30	2:34	2:37	2:43-3:03*	3:09	3:13	3:20	3:26	3:29	3:33	3:40
	3:43	3:48	3:51	3:54	3:58	4:01	4:07	4:13	4:17	4:24	4:30	4:33	4:37	4:44
	4:44	4:49	4:52	4:55	4:59	5:02	5:08	5:15	5:19	5:26	5:32	5:35	5:39	5:46
	5:46	5:53	5:56	5:59	6:03	6:06	6:12	6:19	6:23	6:30				

\* bus arrives at first time shown; departs at second time shown.

# Heights Route

## Monday - Friday

	Westbound to downtown					Eastbound from downtown				
	Walmart	Havenwood Heritage Heights	Everett Arena	Concord Bus Terminal	State House	S Main St & Thomdike St	Eagle Square	Post Office	Havenwood Heritage Heights	Walmart
	20	18	17	15	1	14	1	16	18	19
AM	5:50	5:58	6:01	6:04	6:06	6:10	6:24	6:29	6:37	6:51
	6:51	6:59	7:04	7:07	7:09	7:13	7:27	7:32	7:40	7:54
	7:54	8:01	8:06	8:09	8:11	8:15	8:29-8:49*	8:54	9:02	9:16
	9:16	9:23	9:28	9:31	9:33	9:37	9:51	9:56	10:04	10:18
	10:18	10:25	10:30	10:33	10:35	10:39	10:53	10:58	11:06	11:20
	11:20	11:28	11:33	11:36	11:38	11:42	11:56	12:01	12:09	12:23
PM	12:23	12:31	12:36	12:39	12:41	12:45	12:59	1:04	1:12	1:26
	1:26	1:34	1:39	1:42	1:44	1:48	2:02	2:07	2:15	2:29
	2:29	2:37	2:42	2:45	2:47-3:09*	3:13	3:27	3:32	3:40	3:54
	3:54	4:02	4:07	4:10	4:17	4:21	4:35	4:40	4:48	5:02
	5:02	5:10	5:15	5:18	5:25	5:29	5:45	5:50	5:58	6:12
	6:12	6:20	6:25	6:28	6:30	6:34				

\* bus arrives at first time shown; departs at second time shown.

## Concord-Laonia Connector

Service to/from Boscawen, Franklin, Tilton, Laonia  
Transfer to/from Penacook Route at Penacook Park.  
See other side for map and schedule.



## Concord-Laonia Connector

To Boscawen, Franklin, Tilton, Laonia  
See other side for map and schedule

All routes operate as continuous loops  
On all routes, each trip continues as the next trip on the schedule.

- Bus Route
- One-way portion of route
- Bus Stop location
- On-request route segment See notes on map for details
- Time location on schedule  
If your bus stop is between these points, use these times to gauge when the bus will arrive. Please arrive at your stop a few minutes early.
- Downtown Transfer Point (State House and Eagle Square bus stops)  
Transfer between all routes at these bus stops.

## Service Days and Holidays

CAT operates Monday thru Friday. There is no CAT service on the following holidays:

- New Year's Day
- Presidents' Day
- Independence Day
- Veterans Day
- Christmas Day
- MLK Day
- Memorial Day
- Labor Day
- Thanksgiving Day

## Downtown Concord

Transfer between Crosstown, Heights, and Penacook routes at State House and Eagle Square stops.



Schedules, routes, fares and policies subject to change.  
See [concordareatransit.com](http://concordareatransit.com) for updates.

Map for reference only.  
Information is believed to be accurate but accuracy is not guaranteed.

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