

May 20, 2021

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we are preparing for an upcoming project in Franklin, Hill, and New Hampton, New Hampshire. This project is one of several that are designed to improve the reliability of the electric system serving New Hampshire and surrounding areas where we all work and live.

## We're Always Working to Serve You Better

In February, we sent you a letter regarding the identified need to replace the structures, conductor (wire), and install fiber optic cable, known as Optical Ground Wire (OPGW) along our existing power line in the communities of Franklin, Hill, and New Hampton. This letter is to provide an update and to inform you about upcoming field work by our contractors within the power line corridor to support pre-construction activities.

## What You Can Expect

This project to rebuild the power line, from our Webster Substation in Franklin to our Pemigewasset Substation in New Hampton, includes replacing existing wood structures with new weathering steel structures and replacing wire and hardware. Once the new structures are installed, we will remove the old structures from the power line corridor.

We have filed most of the local, state, and federal permits necessary to support this work. Construction will begin once all permits have been acquired, anticipated for late-summer or early-fall of this year. Please keep in mind that the schedule may change due to weather or other unexpected circumstances. We will keep you informed as the schedule is finalized and update you on any major changes.

In the coming months, Eversource and its contractors will be walking within the power line corridor, reviewing existing conditions, performing construction site reviews, and continuing with environmental surveys, both within the power line corridor as well as along identified off-easement access points. All people supporting this project carry identification and are happy to show you their company identification, upon request.

We will also have ongoing drone inspections throughout the summer. These inspections are designed to review the easement area, terrain, existing infrastructure, and other current conditions within the power line corridor. The contractor performing these drone inspections is ARE Corp. All drone pilots are certified and will carry a letter indicating they are working on behalf of Eversource.

## **For More Information**

Keeping the lines of communication open is important to us. We would like to connect with you to discuss the project, as well as obtain the best contact phone number and/or e-mail address to reach you moving forward.

Please contact Sarah Hoodlet at (603) 634-2593 or email sarah.hoodlet@eversource.com to provide that information or to discuss the project. You can also contact our projects hotline at 1-888-926-5334 or send an email to NHProjectsInfo@eversource.com.

Eversource is committed to being a good neighbor and doing our work with respect for you and your property. We will continue to provide regular project notifications via mailings, phone calls, and/or emails. Thank you for your patience as this important project moves forward.

Sincerely,

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Sarah Hoodlet Eversource Project Services