

City Council Meeting Minutes Monday, June 11, 2022 - 6:00 p.m. Council Chambers, City Hall

Council in attendance: Mayor Jo Brown, Councilor Jay Chandler, Councilor Bob Desrochers, Councilor George Dzujna, Councilor Vincent Ribas, Councilor April Bunker, Councilor Valerie Blake, Councilor Paul Trudel, Councilor Olivia Zink and Councilor Ted Starkweather

Absent: None

Others in attendance: City Manager Judie Milner, City Department Heads, and members of the public.

Mayor Brown called the meeting to order in Council Chambers at 6:02 p.m.

Salute to the Flag was led by Councilor Dzujna, followed by a moment of silence for all veterans that suffer from PTSD or have taken their own lives, led by Councilor Desrochers.

Public Hearing:

The public hearing opened at 6:03 p.m.

Mayor Brown started by reading over the items that the City Council will be voting on at this meeting and opened each up to the public for comments:

Ordinance 01-23 to set the water and sewer rates for the FY2023 budget:

Resident Kathy Rago, Ward III, stated that this is going to make it harder for families to afford their homes and asked that they reconsider this ordinance.

No other public comments; closed.

Ordinance 02-23 changes to Chapter 160 fees for the FY2023 budget:

No public comments; closed.

Resolution 01-23 adopting the FY2023 budget:

No public comments; closed.

Legislative Update:

Representative Greg Hill passed out some literature to the council and the public, which has been

included at the end of these minutes.

He wanted to let the council know about Student Tracker, which is a private company that tracks students after graduating high school for their next 6 years. This is to see how many kids are going on to college and whether they are graduating with college degrees or not. It is a tool that gives statistics to see how strong the public schools are. He had been made aware of this company in 2010 and Winnisquam High has been using this for some time now as well. He also mentioned that this is a pretty inexpensive tool and that it is anonymous. The students don't know that their progress is being tracked, as it is something that the schools set up before they graduate. All of the info is included in the handouts.

Comments from the Public:

Mayor Brown opened up the floor for any other public comments.

Chairman Glen Feener of the Heritage Commission approached the podium to address the council about the crosswalk art that had been done downtown. He stated that the Heritage Commission never heard anything about it beforehand and anything being done downtown should be going through them first to approve. He added that the colors do not follow their historical color scheme.

Drug Task Force Coordinator, Kandyce Tucker, announced a few updates:

- She stated that she will be at the Farmers Market from 3pm 6pm this Thursday for Franklin residents to fill out a survey.
- Franklin Night Out will be at Odell Park on August 2, 2022 and she is still looking for sponsorships.

Resident Kathy Rago, Ward III, cited Charter 82-1: "This article is adopted pursuant to § C-5 of the Franklin City Charter which vests fiscal oversight of the Franklin School District in the Franklin City Council". She wanted to let the council know that she spoke at a school board meeting and wanted to make the council aware of a club at the middle school called GSA (Gender & Sexuality Awareness), also known as the Diversity Club, and it seems like it is grooming these young children. This club has been going on for a year now. She stated that schools should be for academics only.

She also asked the mayor who approved the crosswalk art designs.

City Manager Milner answered her and said it was all arts focused. The art teachers verified the designs were appropriate and this was mentioned in several city council meetings. Primary colors were used to be mixed and they used approved street paint.

Resident Marie Danforth, Ward I, also wanted to address the diversity club in the middle school. She stated that not all children are mature enough to understand the subject matter.

Resident Debbie Auger, Ward III, stated that she agrees with the last two residents and that they mentioned the same concerns that she has on the subject of the middle school diversity club. She does think that it seems like the schools are grooming these kids and that they are way too young. As far as the crosswalks, she believes that the one done by the elementary children showing a rainbow and hearts signifies gay pride and felt that when she brought this to the city's attention, she was made to feel ridiculed for her concern.

Mayor Brown closed public comment at 6:35 p.m.

City Council Acknowledgement:

Mayor Brown asked if there were any City Council acknowledgements.

Councilor Dzujna wanted to talk about the Beth Macdonald award. Beth was a resident here and a Paraprofessional here in our schools. She was well loved and involved in all of the school activities. After she passed away this award was intended for someone who volunteers their time in the schools and the city and shows a great interest in our children. He stated that he has the pleasure of announcing that Christine Dzujna has received this honor.

Councilor Blake gave a shout out to Library Director Sargent for allowing the Franklin Falls Downtown Business Group to meet at the library and appreciates the help.

Councilor Chandler thanked all of the city employees, department heads and the city manager for all of their hard work on the budget. He acknowledged that it has been a busy and difficult time.

Mayor's Update:

Mayor Brown stated that she had a few updates:

- She gave an update on the DC trip that she made for the NH Business Group. It was a really good presentation and she was really proud to be a part of that.
- Brown also mentioned that City Manager Milner and herself went on a tour at the Webster Place for the veterans. A lot of ARPA money went towards this veteran's campus project by Governor Sununu, P&Z Director Creighton, City Manager Milner and herself, who met with the project management team. They are very excited about the project.

Agenda Item I.

Council to consider the minutes of the May 4, 2022 City Council Special Meeting, May 9, 2022 City Council Special Meeting, June 6, 2022 City Council Meeting, the non-public minutes from the June 6, 2022 City Council Meeting, and the June 20, 2022 City Council Special Meeting.

Motion - Councilor Dzujna moved that the Franklin City Council approve the minutes of the May 4, 2022 City Council Special Meeting, May 9, 2022 City Council Special Meeting, June 6, 2022 City Council Meeting, the non-public minutes from the June 6, 2022 City Council Meeting, and the June 20, 2022 City Council Special Meeting with some grammatical corrections. Seconded by Councilor Ribas.

8 in favor, 1 opposed; motion passes.

Agenda Item II.

School Board Update.

School Board Chair Tim Dow approached the City Council to provide a monthly update on Superintendent Dan LeGallo's behalf:

- Dow stated that he would give the Student Tracker information that was just handed out to Superintendent LeGallo to look into.
- He let the council know that LeGallo will be giving a presentation of the diversity club (GSA) at the middle school at the August City Council meeting so they are aware of what it is all about.
- For the graduations this year, he wanted to recognize and thank the Police and Fire departments for all of their help.
- The kindergarten, 8th grade and senior graduations all went very well.
- The three new principals have started at the schools already.
- Summer programs are in progress and there are 132 kids enrolled.

Business Administrator Jefferson Braman also added that the school board wanted him to mention that there are 13 open paraprofessional positions still open that they have not been able to fill. Braman stated that WorkcampNE is using their school as their home base while they are there during July $10^{th} - 23^{rd}$ for dinner and sleeping.

Agenda Item III.

Motion – Councilor Blake moved that the Franklin City Council approve Ordinance 01-23 to set the water and sewer rates for the FY2023 budget. Seconded by Councilor Dzujna.

Mayor Brown asked if there was any discussion on this motion.

Councilor Bunker stated that she agrees with Kathy Rago about it being a bad time to raise rates asked what the repercussion would be if this is not approved.

City Manager Milner answered saying that the water and sewer is under the enterprise fund and there is also aging infrastructure. These funds are fragile and believes this needs to be approved. As a recap, she stated that an average family of 4 would be looking at an increase of \$18/year on their water bill and \$14/year on their sewer bill.

Councilor Dzujna mentioned that he believes it is necessary to save the infrastructure.

No other discussion ensued.

Roll Call Vote:

Councilor Starkweather	_yes_	Councilor Dzujna	_yes_	Councilor Ribas	_yes_
Councilor Blake	_yes_	Councilor Bunker	_no_	Councilor Trudel	_no_
Councilor Desrochers	_no_	Councilor Chandler	_yes_	Councilor Zink	_no_

5 in favor, 4 opposed; motion passes.

Agenda Item IV.

Motion – Councilor Trudel moved that the Franklin City Council approve Ordinance 02-23 changes to Chapter 160 fees for the FY2023 budget. Seconded by Councilor Ribas.

Mayor Brown asked if there was any discussion on this motion.

Councilor Starkweather had a question about the storage container permit fees that Planning and Zoning Director Creighton was able to explain and let him know that the fees are state mandated.

No other discussion ensued.

Roll Call Vote:

Councilor Starkweather	_yes_	Councilor Dzujna	_yes_	Councilor Ribas	_yes_
Councilor Blake	_yes_	Councilor Bunker	_yes_	Councilor Trudel	_yes_
Councilor Desrochers	yes	Councilor Chandler	yes	Councilor Zink	yes

All in favor; motion passes.

Agenda Item V.

Motion – Councilor Ribas moved that the Franklin City Council approve Resolution 01-23 adopting the FY2023 budget. Seconded by Councilor Bunker.

Mayor Brown asked if there was any discussion on this motion.

Councilor Desrochers had some questions that came up from residents that Milner was able to answer.

No other discussion ensued.

Roll Call Vote:

Councilor Starkweather	_yes_	Councilor Dzujna	_yes_	Councilor Ribas	_yes_
Councilor Blake	_yes_	Councilor Bunker	_yes_	Councilor Trudel	_no_

Councilor Desrochers <u>no</u> Councilor Chandler <u>yes</u> Councilor Zink <u>no</u>

6 in favor, 3 opposed; motion passes.

Agenda Item VI.

Council to discuss City Manager goals for FY23

Mayor Brown stated that she had handouts of the city goals that combined what the council had spoken about in some past meetings. These handouts are included at the bottom of these minutes.

Brown added that on the Proposed City Manager Goals for 2022-2023 that she handed out, that number 2 that mentions the reduced wait time for service requests to be 24 hours to acknowledge the request should be changed to 2 business days since that would be more realistic.

There was a quick discussion just going over the goals and there were no questions going forward.

Motion – Councilor Ribas moved that the Franklin City Council adopt the Proposed City Manager Goals sheet that is dated July 10, 2022, which includes 10 items, with item #2 being revised from 24 hours to 2 business days. Seconded by Councilor Chandler.

All in favor; motion passes.

Agenda Item VII.

Other Business:

1. Mayor & Council Appointments

Mayor Brown stated that there were a few mayoral appointments:

Mayor Brown re-appointed Robert Sargent to the Planning Board, seat PB2, term of service to January 2024.

Mayor Brown appointed Joya Pinkham Clark to the Heritage Commission as an alternate, seat HC6, term of service to January 2025.

Mayor Brown appointed Gregory Thompson to the Zoning Board of Adjustment, seat ZBA1, term of service to January 2024.

2. Committee Reports

Councilor Blake mentioned the Parks & Recreation meeting went over the summer program that

is coming along and it is good to see kids outside and playing.

Councilor Starkweather stated that the Fire Committee meeting that was scheduled for July 12th had been cancelled and postponed to the end of the year due to conflicting schedules. He also had a handout on the Fire Department Capital Improvement Plan, which is included at the end of these minutes.

Councilor Chandler handed out a Police Committee report from their June 23, 2022 meeting, which is included at the end of these minutes.

3. City Manager's Update:

- a. Contingent Grant Line Activity No activity
- b. Trust fund for school funding \$265.61
- c. Shout out Kathy Fuller and Thrift Closet team \$1,413 proceeds from the used book sale for the library
- d. Shout out Annette Andreozzi She put a free book kiosk in Trestle View Park after the book sale
- e. FBI IT Audit Milner gave a shoutout to Deb Kulacz for the audit as they gave us a thumbs up for that audit
- f. Welcome aboard Sandra Martin as the new Assessing Technician, who started today and will be down at the Proulx Center with Planning & Zoning.
- g. Congratulations:
 - Congratulations to Municipal Services for their award from the Lakes Region Planning Commission for being a long-standing excellent household hazardous waste site
 - Ken Labraney Promoted to Heavy Equipment Operator II
 - At the Fire Department, Sierra Rodenhuis received her EMT license so congrats to her
- h. Committee meetings July:
 - Fire Committee meeting has been rescheduled to October
 - Finance Committee This is TBD, but may want to consider moving to October as well. This would be the next quarterly meeting for both committees.
- i. Communications Center Project Update Milner thanked Councilor Chandler for providing this update tonight.
- j. NH Planners Association shout out to P&Z Director Seth Creighton
- k. LRPC Annual Banquet This was held on June 29th in Franklin at Mojalaki with Marty Parichaund as the keynote speaker
- I. Winni River Days This was on June 17th with a ribbon cutting and it was well attended
- m. CDFA Tax Credit Award The city of Franklin received another \$400,000 tax credit grant that was applied towards the White-Water Park.
- n. Mayors Drug & Alcohol 5k Fundraiser was on June 17th as well. There were 35 participants and they made about \$760 towards the fundraiser.
- o. Source Water Project Franklin and Sanbornton were chosen by the NH Water Works Association to collaborate on this project. They needed to pick communities to work with

- their grant. This will require a little staff time to provide assistance and Milner stated that she will be getting some legal advice on this as well.
- p. NHMA Floor Policy Milner sent the council an email with the new legislature on NHMA any proposals for the Floor Policy are due by 8/12. The deadline to put any proposals on the City Council meeting agenda is July 22nd, as the meeting will be on August 1, 2022.
- q. Media contacts
 - Concord Monitor
 - o Laconia Daily Sun
 - Union Leader
- r. The next City Council Workshop meeting is on July 25, 2022 in the Library upstairs and this will be about buildings.
- s. National Night Out will be on August 2, 2022 at Odell Park from 5pm 8pm.
- t. As a follow up to a question from the last meeting from Councilor Blake about getting a sign placed at Cumberland Farms property saying "Coming Soon", this has been placed on order.

Milner stated that she was also in need of a non-public meeting tonight as well. No other late items would be needed afterwards.

Motion – Councilor Bunker moved that the Franklin City Council enter into nonpublic according to RSA 91-A:3, II (d) Consideration of the acquisition, sale or lease of real or personal property which, if discussed in public, would likely benefit a party or parties whose interests are adverse to those of the general community. Seconded by Councilor Ribas.

Roll Call Vote:

Councilor Starkweather	<u>yes</u>	Councilor Dzujna	<u>yes</u>	Councilor Ribas	<u>yes</u>
Councilor Blake	<u>yes</u>	Councilor Bunker	<u>yes</u>	Councilor Trudel	<u>yes</u>
Councilor Desrochers	yes	Councilor Chandler	yes	Councilor Zink	yes

All in favor; motion passes.

Entered into nonpublic at 7:43 p.m.

Motion – Councilor Dzujna moved to leave nonpublic session and return to public session. Seconded by Councilor Bunker.

Roll Call Vote:

Page **9** of **9**

Councilor Starkweather	<u>yes</u>	Councilor Dzujna	<u>yes</u>	Councilor Ribas	<u>yes</u>
Councilor Blake	<u>yes</u>	Councilor Bunker	<u>yes</u>	Councilor Trudel	<u>yes</u>
Councilor Desrochers	<u>yes</u>	Councilor Chandler	<u>yes</u>	Councilor Zink	<u>yes</u>

All in favor; motion passes.

Public Session reconvened at 7:56 p.m.

Motion — Councilor Zink moved to seal the minutes. Seconded by Councilor Chandler.

Roll Call Vote:

Councilor Starkweather	_yes_	Councilor Dzujna	_yes_	Councilor Ribas	<u>_yes_</u>
Councilor Blake	_yes_	Councilor Bunker	_yes_	Councilor Trudel	_yes_
Councilor Desrochers	_yes_	Councilor Chandler	_yes_	Councilor Zink	_yes_

All in favor; motion passes.

Motion to adjourn was made by Councilor Zink and seconded by Councilor Blake.

All in favor; motion passes.

The meeting adjourned at 7:57 p.m.

Respectfully submitted,

Lisa Jones Executive Secretary





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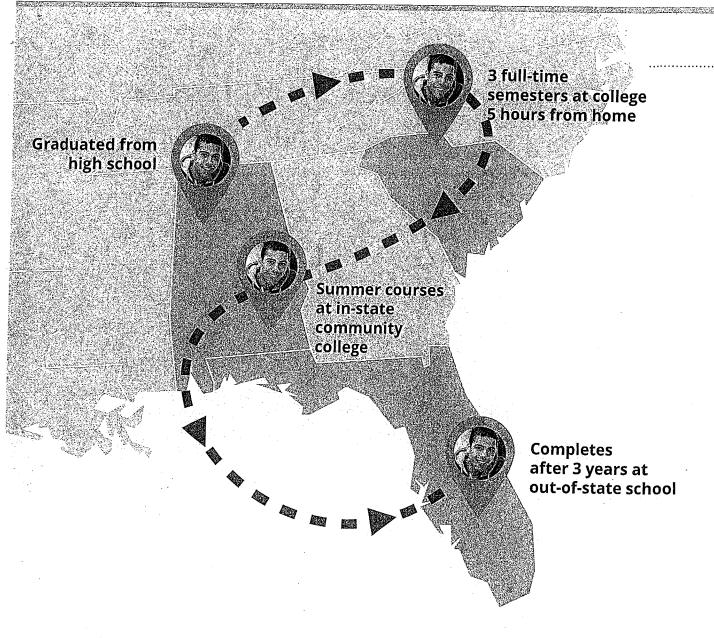
- How many of our high school graduates enroll in college?
- Do they persist and graduate from college?
- How long does it take for them to get their degrees?
- Do they go in or out of state for college?
- Do they attend a two- or four-year school?
- Which colleges do they most commonly attend?
- What were the outcomes for our economically disadvantaged students?

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- · What was their college major?





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Proposed City Manager Goals

2022 - 2023

- 1. Complete a comprehensive city-wide fee review.
 - a. NOTE: This is done every year through the budget process but we can keep it as a goal.
- 2. Reduce wait time for service requests. Acknowledgement of request received within 24 hours and track completion of request.
- 3. Establish Employee Incentive Program on ways to save money and then recognize employees for implemented suggestions.
- 4. Have the City Manager (CM) maintain a chart/spreadsheet with a listing of the various grants that have been applied for by all departments and the status of those grant applications and report to City Council (CC) quarterly.
- 5. Have the CM continue to maintain a chart/spreadsheet of Councilor questions from one meeting and report status at the following CC meeting.
- 6. Increase community communication by 30 % through the development and maintenance of a city social media platform FACBOOK, Instagram, etc.
- 7. Provide the CC Economic Task force updates at least semi- annually.
- 8. Review and update Planning, Zoning and code Enforcement requirements to ensure Business Friendly environment.
- 9. Ensure appropriate employee training to maintain safety and work efficiency and report to the CC on what training has been completed in CM's Report at CC as appropriate.
- 10. Offer alternative funding suggestions to the CC for consideration during budget review

All take a look at my comments below – I have been reviewing some of our thoughts and have some concerns about not only what we are asking the City Manager to do – may be out of her area, but also the impression that we as a Council may be seen as not supporting our department head by questioning their ability to maximize the tax cap budget they must construct each year. See my comments below and let me know your thoughts.

Proposed City Manager Goals with Comments

- 1. LEAN Initiative: set a % of cost savings achieved through LEAN
 - a. The Tax Cap already has us doing more with less and recall that many of our departments are already doing so without adequate resources. All departments have talked about a lack of adequate staffing and funding as a threat. We need to be sensitive to our city employees who are making it work with their lean staffing now. Also, how would we fund a LEAN initiative we cannot assume it will be done free of charge. As a point of reference our police officers are busier than a Manchester police officer based on caseload/calls for service per officer.

SUGGESTED GOAL: Smaller focus through a process review, not a full-blown LEAN, to evaluate city wide processes and look for savings that could help support the resources and staffing we should have. The upcoming workshop on Trash would be a good example.

- 2. Complete a comprehensive city-wide fee review
 - a. This is done every year through the budget process but we can keep it as a goal.
- 3. Determine all city services by three categories:
 - 1 Federal required municipal service
 - 2. Critical municipal services
 - 3. Nice to have services
 - a. I do not see this as a City Manager Goal while the City Manager and the various Departments run the city day to day – it is the Council that sets the policy. This is something that the Council would

need to determine with the greater good of the city in mind, especially as we are finally opening new businesses, developing our region's exclusive white-water park, etc. As new people move in, it may not be the best time to look at cutting some services, although we may need to do so with our Transfer Station in the near future.

- b. Further this goal suggests that some departments are not critical and that their services are "nice to have". I will comment on one that seems to always come up Parks and Rec. I believe that if we were to shut down this department and eliminate all before and after school care, plus after school activities, it will be the Police Department who will be rounding up the kids who do not have parents at home or any place to go after school or sports in the summer. As we revitalize our community based on outdoor recreation, it seems short sighted to consider eliminating a dept that costs the taxpayers about .14 or less a person and receives less than \$150K a year in a multi-million \$ budget.
- 4. Reduce wait time for services requests. Acknowledgement of request received within 24 hours and track completion of request.
- 5. Establish Employee Incentive Program on ways to save money and then recognize employees for implemented suggestions.
- 6. Install employee comment boxes in each department so employees can provide feedback to directors, CM etc.
 - a. The intent of this suggestion may be to provide feedback on job performance; however, it could also become a source of sour grapes by people who are not happy with their boss or other employees. These issues should be handled through appropriate personnel channels and not through a comment box stuffed by a disgruntled employee. The 360 review that Councilor Ribas has suggested would provide a more credible assessment of performance.
- 7. Perform a city-wide SWOT analysis.

- a. A lot of this work has already been done by the Departments both as part of their annual budget preparation under a tax cap budget and, for some, with the help of Richard Ellert pre-COVID. Not sure what more can be accomplished, and again cost and time are a consideration.
- 8. Determine if Parks and Rec can be an Enterprise Fund.
 - a. This was discussed during Director Alpers budget presentation at the last workshop. This would likely impact young families who could not pay higher fees to make an Enterprise Fund viable.

City Manager CM) Goals continued – sourced from City Manager 4/2/21-4/2/22/ Goals spreadsheet and Councilor feedback.

- 1. Have the CM maintain a chart/spreadsheet with a listing of the various grants that have been applied for by all departments and the status of those grant applications and report to City Council (CC) at least quarterly.
- 2. Have the CM continue to maintain a chart/spreadsheet of Councilor questions from one meeting and report status at the following CC meeting.
- 3. Increase community communication by X % through the development and maintenance of a city social media platform FACBOOK, Instagram, etc.
- 4. Provide the CC Economic Task force updates at least semi- annually.
- 5. Update and adopt a Capital Improvement Plan and include 1/20th (in dollars) of the CIP plan in the Manager's proposed budget.
 - a. COMMENT This would represent a \$2.4M per year addition to the City Manager Budget UNDER the tax cap a 26% of payroll for example. Who should be eliminated?
- 6. Review and update Planning, Zoning and code Enforcement requirements to ensure Business Friendly environment.
- 7. Ensure appropriate employee training to maintain safety and work efficiency.
- 8. Offer alternative funding suggestions to the CC for consideration during budget review.

Lisa Jones

From:

Lisa Jones

Sent:

Monday, July 11, 2022 4:32 PM

To:

Lisa Jones

Subject:

FW: Additional CM Goal.

From: Mayor

Sent: Sunday, July 10, 2022 3:41:23 PM

To: Vince Ribas <<u>VRibas@franklinnh.org</u>>; George Dzujna <<u>Gdzujna@franklinnh.org</u>>; Ted Starkweather <<u>TStarkweather@franklinnh.org</u>>; Jay Chandler <<u>JChandler@franklinnh.org</u>>; Paul Trudel <<u>PTrudel@franklinnh.org</u>>; Valerie Blake <<u>VBlake@franklinnh.org</u>>; Robert Desrochers <RDesrochers@franklinnh.org>; April Bunker

<a href="mailto: ABunker@franklinnh.org; Olivia Zink <OZink@franklinnh.org>

Subject: Additional CM Goal.

All this is another councilor goal for your review. My sense on this is that it implies that the city workforce does not have a culture of excellence and does not strive to continuously improve. In fact there have been several examples of continuous improvement throughout the staff as the City Manager reports in her Council update. I remember several for police and fire and at least one for MSD. This is also implied in the goal for employees to come up with new ideas to improve processes.

Let me know your thoughts.

Goal: Instill culture of excellence and continuous improvement in the City workforce. Encourage employees to aspire to be the best and to be recognized amongst their peers. Their accomplishments help to establish a reputation of excellence.

Jo

Jo Brown, Mayor City of Franklin



CITY OF FRANKLIN Fire Department "The Three Rivers City"

59 West Bow Street • 03235 Michael J Foss, Fire Chief/EMD Tel: (603) 934-2205 FAX• (603) 934-7408 David J Hall, Deputy Chief

Turcotte Fund)

Capital Improvement Plan

	Year Planned to be	
Capital Item	Replaced	Estimated Amount Needed
2010 57 6 1 7 1	<i>1</i>	
2012 PL Custom Ambulance	FY24	\$ 290,000
2013 Ford F-350 Utility	FY25	\$ 57,000
2009 ALF Fire Engine	FY25	\$ 700 , 000
1998 Mack Rescue Truck	FY28	\$ 800,000 **
2018 PL Custom Ambulance	FY29	\$ 310,000
1998 ALF Ladder Truck	FY29	\$ 1,700,000
2018 Ford Explorer(Car 1)	FY29	\$ 55,000
2019 Ford Explorer(Car 2)	FY30	\$ 55,000
2015 SCBA Scott Pack	2030	\$ 275,000
2016 Ford F550 Bucket Truck	2036	\$ - **
2017 Sutphen Fire Engine	2036	\$ 700,000
2022 Inmar Rescue Boat	2042	_\$ 25,000
		\$ 4,967,000
		** Looking at alternative options
Items Budgeted for Replacement in FY 2023		Replacement Item
2006 Chevy Tahoe (Car 3,		Keptacement Ttem
<pre>Inspector Vehicle) 2010 Ford F-150 (Utility 3</pre>	\$ 51,500	Chevy Colorado
Inspector Vehicle) 2013 LifePak Cardiac Monitors	\$ 51,500	Chevy Colorado
(2)	\$ 18,416	Zoll Monitors as replacement \$50,000 Grant, \$18,416 from

Police Committee Report

23 June 2022

- 1. Met on June 23, 2022 at noon:
- 2. Received an update on the dispatch system. Progressing well except the radio parts from Motorola. Most of the remaining equipment is in.
- 3. Discussed grants. Most grants have strings attached. Can fund hiring police officers for 3 years but after that, the funding stops and the city must fund the officer from there on out. One city hired 100 officers and after 3 years fired them all. Chief Goldstein continues to research gran funding for the city police department.
- 4. Dispatcher software was discussed. It is no longer supported. One dispatcher had two 911 calls going at the same time, entering data and looking up information to keep the officers informed. The software crashed and rebooted. During this time the dispatcher was unable to research the persons involved to determine the status of prior records. This profoundly effects the on-scene situation and could be a severe safety risk if those involved have previous aggressive behavior.

I believe we voted and approved appropriations last City Council meeting to fund the new software.

5. The police department conducted a mountain bike school in June to other departments. Franklin and Concord are the only two departments in the state to offer this training. It was great to witness our police officers riding and leading the way through Trestle View Park last month during the course, when I was visiting the park.

Respectfully,

Souncilor Jay Chandler